



# Marion County Emergency Services

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PO Box 798 • Hannibal, Missouri 63401  
Administrative Offices: (573) 221-1121  
Dispatch/TDD (573) 221-1806 • FAX (573) 221-0964  
<http://www.marion911.com>

## Feedback Submission Form

Marion County Emergency Services is committed to providing courteous, responsive, and efficient service. Therefore, it is a standard of practice of this agency to accept and thoroughly investigate all feedback. This process has four goals: To compliment the employee when given positive feedback, to update procedures if needed as a result of this investigation, to correct improper employee conduct, and to protect the employee from unwarranted criticism when their actions were lawful and justified. You can be assured that your feedback will be given our full and compete attention, and if appropriate, you will be notified with the results. Thank you for taking the time to respond and help ensure quality service to Marion County.

Date of Incident: \_\_\_\_\_ Time of Incident: \_\_\_\_\_

Incident or Run Number if known: \_\_\_\_\_

Address of Call if known: \_\_\_\_\_

Description of Incident: \_\_\_\_\_

\_\_\_\_\_

Feedback Information: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Responding Agency: \_\_\_\_\_

The following information is required in order to process the request:

Your Name: \_\_\_\_\_

Your E-mail Address: \_\_\_\_\_

Your Phone Number in case of questions: \_\_\_\_\_

Your full mailing address: \_\_\_\_\_

\_\_\_\_\_

### Please submit completed form to:

9-1-1 Director

P.O. Box 798

Hannibal, MO 63401